

Is app-roadrunner.com safe? TrustSniffer's moderate-trust assessment: 70/100

app-roadrunner.com

Verdict

70

OUT OF 100

MODERATE TRUST

app-roadrunner.com is moderately trusted.

Most signals looked ordinary, and some evidence was missing. Read the checks below before you pay or hand over personal details.

Safe for Read-Only

Governance Risk

Dynamic Interaction Caution

Assessed 2026-08-20 by automated analysis. Classification confidence 50%.

What this site appears to be

A help/support page offering guides for Roadrunner email users (login, password reset, server settings, device setup, troubleshooting, and contact/support links). No forms requesting credentials or payments are present in the captured page.

Evidence status and limitations

- Evidence completeness: UNKNOWN
- The real-world operator identity was not independently verified.
 - Module-level completeness metadata is unavailable for this legacy report.

At a glance

The checks that decide most of this verdict.

Malware engines	None flagged it VirusTotal	CLEAR
Google Safe Browsing	Not listed Google	CLEAR
Abuse reports on the host	0% confidence AbuseIPDB, 79 reports; shared hosting inflates reports	CLEAR
Domain age	10 months old Most scam domains are under a year old	WATCH
Web archive	Never archived No public history of this site	WATCH
Certificate	Encrypted connection Issued by WR3	NOTED

The page as captured

https://app-roadrunner.com/

Roadrunner Support

Home

Support

Welcome to the

What app-roadrunner.com served when TrustSniffer captured it on 2026-08-20. The page may look different now.

Key findings

- Automated classification: Safe for Read-Only.
- Domain age: less than 1 year (registration continuity).
- VirusTotal and Google Safe Browsing had no flags for this domain; its hosting IP carries AbuseIPDB reports below the confidence level TrustSniffer treats as a flag.
- The operator behind the site could not be independently connected to a real-world brand or person.

Full analysis

Overview

This website is an informational Roadrunner email support and help center presenting guidance on login, password recovery, account configuration, IMAP/SMTP settings, mobile and Outlook setup, troubleshooting, security measures, and support contacts; its apparent business model is non-transactional user assistance rather than payment or account services.

Scam/Impersonation Risk

No confirmed phishing, impersonation, blacklist, or other identity contradiction was observed. The homepage presents itself as "Roadrunner Email Support & Help Center | Official Brand Assistance," but that branding claim is not independently sufficient to establish an affiliation with Roadrunner or Spectrum. The only adverse external signal is a set of abuse reports associated with the observed IP address; that signal is expressly attributable to shared CDN infrastructure, is whitelisted, and carries zero confidence, so it does not constitute evidence that this website is malicious. The captured page contains no credential-requesting forms, payment forms, hidden forms, wallet activity, or observed external submissions.

EVIDENCE

- The homepage is categorized as an informational support/help-center page and contains no login or payment form.
- Behavioral testing recorded zero external XHR requests, zero non-whitelisted external POSTs, zero hidden forms, and no wallet or credential-harvesting activity.
- The observed domain was registered on 2025-10-28 and is approximately 0.81 years old.

Regulatory Verification Notes

The site provides support material for Roadrunner/Spectrum email users, but the available evidence does not independently verify the real-world operator behind the website. The homepage uses “official brand assistance” language without establishing that the operator is Roadrunner or Spectrum. No financial-service license is claimed, and the available legal or governance disclosure is unclear; this is a transparency matter requiring confirmation rather than evidence of a scam. A broker-reputation dataset produced no match, which provides limited contextual support but is not a licensing or regulatory determination.

EVIDENCE

- The homepage describes Roadrunner as integrated under Spectrum and offers login, recovery, configuration, and troubleshooting guidance.
- The homepage title is “Roadrunner Email Support & Help Center | Official Brand Assistance,” while independent identity verification remains unconfirmed.
- Hosting telemetry shows AS54113, FASTLY - Fastly, Inc., US.
- The site’s TLS certificate is issued by WR3 with Domain Validation (DV), valid through 2026-10-09.

What to Verify Next

Before submitting credentials, relying on a support contact, or taking any sensitive account-recovery action, the operator’s relationship to Roadrunner or Spectrum should be confirmed through an independently obtained official Spectrum channel rather than through links or contact details supplied solely by this site. Any future request for payment, remote access, software installation, or credential disclosure should be checked against the official service’s documented support process. The site’s legal and operator details should also be reconciled with independently available corporate information before high-value reliance.

EVIDENCE

- The homepage offers guidance and support contacts but does not establish an independently verified corporate operator.
- The captured page contains no account-creation, payment, or credential-submission workflow.
- The site’s stated purpose is informational support, with no transactional business model identified.

Summary Verdict

The overall posture is **moderate trust**: the available evidence is consistent with a benign informational support website, and no scam or impersonation contradiction was observed. Legitimacy remains apparent rather than proven because the operator’s real-world identity and affiliation are not independently verified.

Infrastructure Integrity

The website is served through Fastly's CDN/WAF infrastructure, with the observed address functioning as an edge endpoint rather than an exposed origin. This provides a mitigating layer against direct origin exposure, but CDN protection by itself does not establish ownership or affiliation.

Closing Assessment

Ordinary informational browsing is proportionate, while sensitive account or financial actions should follow independent confirmation of the service relationship and the authenticity of any subsequent interaction.

Written analysis generated 2026-08-20 by the TrustSniffer Analysis Engine from the evidence in this report.

What the analysis found

2 findings contributed to this verdict, raised by registration and ownership, behaviour in a sandbox.

01 Governance Risk

- The public registration record for this domain is incomplete.
Registration and ownership rule:KF_WHOIS_INCOMPLETE

02 Dynamic Interaction Caution

- A large share of what the page loaded came from other domains.
Behaviour in a sandbox rule:BEHAV_EXTERNAL_RATIO_MODERATE

Signals weighed against the site

- AbuseIPDB: 79 reports on hosting IP 199.36.158.100 (Google LLC, Content Delivery Network), 0% confidence. The reports are attributed to shared infrastructure, not specifically to this website.

Identity verification

Status	UNVERIFIED
Identity score	30/100
Identity verification confidence	50%

- No on-site identity signals detected

Identity verification measures whether the site can be independently connected to a real-world brand or person. It is separate from the classification confidence.

What TrustSniffer observed

First-party facts recorded during the assessment of app-roadrunner.com.

- The request stayed on app-roadrunner.com. It was not redirected to another domain. CLEAR
- Registration is published under HOSTINGER operations, UAB. CLEAR
- DNS for this domain is served by dns-parking.com, across 2 name servers. NOTED
- The registration is paid up to 2026-10-28. NOTED

- It is hosted on FASTLY, from a server in US. NOTED

Domain intelligence

Registrar	HOSTINGER operations, UAB
Hosting	FASTLY - Fastly, Inc., US
Country	US
Server IP	199.36.158.100
Name servers	NS1.DNS-PARKING.COM, NS2.DNS-PARKING.COM
SSL issuer	WR3
SSL expiry	2026-10-09
Domain age	0.81 years (continuous registration)
Domain expiry	2026-10-28
Archive first seen	Not available
Archive snapshots	0
Reputation	VirusTotal: 0 flagged AbuseIPDB: 0% confidence, 79 reports Google Safe Browsing: 0 matches

About this assessment

A trust score summarises the evidence TrustSniffer could collect about app-roadrunner.com at assessment time. It is a starting point for your own judgement, not a guarantee: a high score means the signals were consistent with a legitimately operated site, a low or critical score means several risk patterns were present.

TrustSniffer assesses a website from the evidence it can collect at a point in time: domain registration and age, hosting and certificate, the content the site served, and third-party reputation feeds. A score is a summary of that evidence, not a guarantee and not a legal finding. There is no human rating and no user review in it. A site can change after it is assessed.

This report online: <https://trustsniffer.com/report/app-roadrunner.com> · assessed 2026-08-20