

# Is auspost.com.au safe? TrustSniffer's moderate-trust assessment: 68/100

auspost.com.au

## Verdict

68

OUT OF 100

MODERATE TRUST

auspost.com.au is moderately trusted.

Most signals looked ordinary, and some evidence was missing. Read the checks below before you pay or hand over personal details.

Governance Risk

Dynamic Interaction Caution

Assessed 2026-08-17 by automated analysis. Classification confidence 55%.

What this site appears to be

Corporate site for a national postal and logistics operator offering services for personal and business customers including parcel and letter delivery, tracking, packaging, postal products, StarTrack courier services, and customer support.

## Evidence status and limitations

- Evidence completeness: UNKNOWN
- The real-world operator identity was not independently verified.
  - Module-level completeness metadata is unavailable for this legacy report.

## At a glance

The checks that decide most of this verdict.

|                           |                                                                              |                    |
|---------------------------|------------------------------------------------------------------------------|--------------------|
| Malware engines           | None flagged it<br>VirusTotal                                                | <span>CLEAR</span> |
| Google Safe Browsing      | Not listed<br>Google                                                         | <span>CLEAR</span> |
| Abuse reports on the host | 0 reports<br>AbuseIPDB; shared hosting inflates this count                   | <span>NOTED</span> |
| Domain age                | Not available<br>No registration record was returned                         | <span>NOTED</span> |
| Web archive               | Never archived<br>No public history of this site                             | <span>WATCH</span> |
| Certificate               | Encrypted connection<br>Issued by DigiCert Global G2 TLS RSA SHA256 2020 CA1 | <span>NOTED</span> |

## The page as captured

https://auspost.com.au/



What auspost.com.au served when TrustSniffer captured it on 2026-08-17. The page may look different now.

### Key findings

- Automated classification: Governance Risk.
- No flags from the reputation services TrustSniffer consulted at assessment time.
- The operator behind the site could not be independently connected to a real-world brand or person.

### Full analysis

#### Overview

This is the corporate website of Australia Post, presenting personal and business postal, parcel, logistics, tracking, packaging, courier, identity, payment, and customer-support services through an established online service portal.

#### Scam/Impersonation Risk

No phishing, impersonation, blacklist, or other contradiction indicators were observed. The site's corporate postal and logistics presentation is consistent with its stated business model, and external reputation checks returned no malicious or suspicious findings. Automated interaction did identify dynamic network activity and substantial page changes, but the available interpretation treated these as behavioral complexity rather than evidence of malicious content; no hidden forms, wallet activity, clipboard manipulation, or external password forms were detected.

#### EVIDENCE

- Homepage: the content is categorized as informational/corporate and postal services, with no page-level red flags identified.
- External reputation telemetry: 0 malicious detections, 0 suspicious detections, and 0 abuse reports; global traffic rank 11414.
- Automated interaction telemetry: 18 external XHR requests, 19 external POST requests, 1,704 maximum DOM changes after interaction, 0 wallet-connect runs, and 0 hidden forms.

#### Regulatory Verification Notes

The available evidence is consistent with a genuine national postal operator, but independent identity verification remains incomplete. The domain registration record names Australian Postal Corporation and Corporation Service Company (Aust) Pty Ltd as registrar; these are meaningful identity signals, but the on-site material does not independently establish the real-world operator for purposes of this assessment. No licensing or registration number is identified in the reviewed site content. That is a disclosure and verification matter rather than evidence of scam activity, particularly because no contradictory identity or threat signal was found.

#### EVIDENCE

- Homepage: the page title identifies “Personal and Business solutions | Australia Post,” and the site presents a broad corporate service structure for consumers and businesses.
- Domain registration record: registrant listed as Australian Postal Corporation; registrar listed as Corporation Service Company (Aust) Pty Ltd.
- Site transport encryption: TLS certificate issued by DigiCert Global G2 TLS RSA SHA256 2020 CA1, OV validation, valid to 2026-10-17.

#### What to Verify Next

Before a high-value or sensitive action, the relevant postal, payment, identity, or account service should be reached through a contact route independently confirmed from an authoritative offline or separately verified source. Any service requiring regulatory authorization should also be matched against the applicable official registry, and payment-protection controls should be confirmed before material funds or sensitive information are committed.

#### EVIDENCE

- Homepage: a “Log in” pathway is exposed, while automated capture rendered no login form or sensitive form.
- Homepage: customer-support and locations pathways are available for independent confirmation of official contact routes.

#### Summary Verdict

The overall posture is **moderate trust**. The available evidence supports an apparently legitimate and established corporate website with no observed scam or impersonation contradiction, while independent identity assurance and the assessment of sensitive actions remain limited.

Infrastructure Integrity

The website is delivered through Amazon CloudFront CDN/WAF infrastructure, which provides a mitigating layer against direct exposure of the application environment. Protective delivery infrastructure supports resilience and reduces direct origin exposure, but it is not, by itself, proof of operator legitimacy.

EVIDENCE

- Hosting infrastructure: served from AS16509, Amazon.com, Inc. (AMAZON-02), US.
- CDN/WAF posture: 4 observed edge IPs, all on AS16509; 0 origin-IP candidates observed.

Closing Assessment

Routine informational use appears reasonable, while independent confirmation should precede high-value transactions, sensitive account actions, or disclosure of important personal or financial information.

Written analysis generated 2026-08-17 by the TrustSniffer Analysis Engine from the evidence in this report.

What the analysis found

2 findings contributed to this verdict, raised by registration and ownership, behaviour in a sandbox.

01 Governance Risk

- The public registration record for this domain is incomplete.  
Registration and ownership rule:KF\_WHOIS\_INCOMPLETE

02 Dynamic Interaction Caution

- The page exchanged network traffic with destinations TrustSniffer does not recognise.  
Behaviour in a sandbox rule:BEHAV\_NONWHITELISTED\_TRAFFIC
- The structure of the page changed sharply while it was loading.  
Behaviour in a sandbox rule:BEHAV\_DOM\_DENSITY\_SPIKE
- The page made background requests to destinations TrustSniffer does not recognise.  
Behaviour in a sandbox rule:BEHAV\_NONWHITELISTED\_XHR
- The page sent data to a destination TrustSniffer does not recognise.  
Behaviour in a sandbox rule:BEHAV\_NONWHITELISTED\_POSTS

Identity verification

|                                  |            |
|----------------------------------|------------|
| Status                           | UNVERIFIED |
| Identity score                   | 30/100     |
| Identity verification confidence | 50%        |

- No on-site identity signals detected

Identity verification measures whether the site can be independently connected to a real-world brand or person. It is separate from the classification confidence.

## What TrustSniffer observed

First-party facts recorded during the assessment of auspost.com.au.

- The request stayed on auspost.com.au. It was not redirected to another domain. CLEAR
- Registration is published under Corporation Service Company (Aust) Pty Ltd. CLEAR
- DNS for this domain is served by awsdns-14.org, across 4 name servers. NOTED
- It is hosted on AMAZON-02, from a server in US. NOTED

## Domain intelligence

|                    |                                                                                            |
|--------------------|--------------------------------------------------------------------------------------------|
| Registrar          | Corporation Service Company (Aust) Pty Ltd                                                 |
| Hosting            | AMAZON-02 - Amazon.com, Inc., US                                                           |
| Country            | US                                                                                         |
| Server IP          | 52.85.154.19                                                                               |
| Name servers       | ns-1137.awsdns-14.org, ns-1916.awsdns-47.co.uk, ns-443.awsdns-55.com, ns-729.awsdns-27.net |
| SSL issuer         | DigiCert Global G2 TLS RSA SHA256 2020 CA1                                                 |
| SSL expiry         | 2026-10-17                                                                                 |
| Domain age         | Not available (no registration date was returned)                                          |
| Domain expiry      | Not available                                                                              |
| Archive first seen | Not available                                                                              |
| Archive snapshots  | 0                                                                                          |
| Reputation         | VirusTotal: 0 flagged   AbuseIPDB: 0 reports   Google Safe Browsing: 0 matches             |

## About this assessment

A trust score summarises the evidence TrustSniffer could collect about auspost.com.au at assessment time. It is a starting point for your own judgement, not a guarantee: a high score means the signals were consistent with a legitimately operated site, a low or critical score means several risk patterns were present.

TrustSniffer assesses a website from the evidence it can collect at a point in time: domain registration and age, hosting and certificate, the content the site served, and third-party reputation feeds. A score is a summary of that evidence, not a guarantee and not a legal finding. There is no human rating and no user review in it. A site can change after it is assessed.

This report online: <https://trustsniffer.com/report/auspost.com.au> · assessed 2026-08-17