

Is intradesk.ru legit? TrustSniffer's high-trust assessment: 100/100

intradesk.ru

Verdict

100

OUT OF 100

HIGH TRUST

intradesk.ru appears legitimate.

Our checks found nothing pointing to fraud. Ordinary care still applies when you pay or sign in.

Not Scam

Safe for Login

Low Risk

Assessed 2026-08-02 by automated analysis. Classification confidence 70%.

What this site appears to be

Intradesk is a Russian enterprise Service Desk and Help Desk platform for managing customer requests, support workflows, CRM, assets, SLAs, analytics, integrations, and mobile operations. The page presents product capabilities, target industries, customer case studies, implementation benefits, contact details, and free consultation or demo offers.

Evidence status and limitations

Evidence completeness: UNKNOWN

- Module-level completeness metadata is unavailable for this legacy report.

At a glance

The checks that decide most of this verdict.

Malware engines	None flagged it VirusTotal	CLEAR
Google Safe Browsing	Not listed Google	CLEAR
Abuse reports on the host	0 reports AbuseIPDB; shared hosting inflates this count	NOTED
Domain age	12 years old Registered history	CLEAR
Web archive	Archived since 2016 118 snapshots	CLEAR
Certificate	Encrypted connection Issued by YE2	NOTED

The page as captured

No screenshot is retained for this report.

Key findings

- Automated classification: Not Scam.
- Domain age: more than 10 years (registration continuity).
- Public web-archive history exists since 2016.
- No flags from the reputation services TrustSniffer consulted at assessment time.

Full analysis

Overview

Intradesk is a Russian enterprise Service Desk and Help Desk software platform that presents ticket management, CRM, workflow automation, asset management, SLA monitoring, analytics, integrations, mobile operations, implementation support, and free consultation or demonstration services for business customers.

Scam/Impersonation Risk

No contradictions, phishing indicators, brand-impersonation signals, or confirmed blacklist findings were observed. The homepage presents a coherent SaaS business model with detailed service descriptions, target industries, customer cases, support workflows, and direct contact options; the observed page also contains no sensitive forms or credential-harvesting behavior. The available historical record is consistent with an established online presence rather than a newly created campaign.

- The homepage identifies Intradesk as Service Desk software for customer-support and enterprise workflows, with no detected red flags.
- The domain was registered in 2014 (~11.62 years old).
- Historical records contain 118 snapshots spanning 2016–2026, with 11 years tracked.

Regulatory Verification Notes

Intradesk appears to operate as a commercial software provider rather than presenting itself as a regulated financial service. The reviewed business material does not state a licensing authority or registration number; this is a transparency item for procurement and vendor due diligence, not evidence of deception. Registration through RU-CENTER-RU and valid transport encryption provide supporting administrative and technical consistency.

- The homepage describes subscription or service-based enterprise software, implementation, integration, and demonstration services.
- The domain registrar is RU-CENTER-RU; creation date is 2014-12-19 and expiration date is 2026-12-19.
- The site is served from AS48757 (TRUSTINFO - TrustInfo LLC, RU).
- TLS is issued by YE2 at DV validation level and is valid to 2026-10-04.

What to Verify Next

For formal onboarding, confirm the contracting entity, invoicing details, service terms, and any applicable corporate registration information through the procurement channel. Where a regulated deployment is required,

confirm the relevant licensing or certification requirements with the responsible authority before execution.

- The homepage offers free consultation, configuration, integration, and demo access.
- The product material identifies enterprise use cases including banks, manufacturers, service companies, property operators, and retail networks.
- The reviewed content does not provide a licensing authority or license number.

Summary Verdict

Intradesk presents as a legitimate, established, and trustworthy enterprise SaaS provider with a coherent identity, mature product presentation, stable historical presence, and no observed impersonation or malicious-use indicators. Normal interaction, including account login and standard use, is appropriate.

Infrastructure Integrity

The site resolves directly to a single likely origin address without a detected CDN or WAF layer. This provides less edge-layer shielding than a CDN-fronted architecture, but the resolved service remained technically stable and no infrastructure-based contradiction was identified.

Closing Assessment

Intradesk is suitable for normal business evaluation and use, subject to standard enterprise procurement, contractual, and vendor-onboarding controls.

Written analysis generated 2026-08-02 by the TrustSniffer Analysis Engine from the evidence in this report.

What the analysis found

No rule findings contributed to this verdict.

Identity verification

Status	UNVERIFIED
Identity score	30/100
Identity verification confidence	50%

- No on-site identity signals detected

Identity verification measures whether the site can be independently connected to a real-world brand or person. It is separate from the classification confidence.

What TrustSniffer observed

First-party facts recorded during the assessment of intradesk.ru.

- The request stayed on intradesk.ru. It was not redirected to another domain. CLEAR
- Registration is published under RU-CENTER-RU. CLEAR
- DNS for this domain is served by ru., across 5 name servers. NOTED
- The registration is paid up to 2026-12-19. NOTED
- The earliest public archive of this site is from 2016-01-09. CLEAR
- It is hosted on TRUSTINFO, from a server in RU. NOTED

Domain intelligence

Registrar	RU-CENTER-RU
Hosting	TRUSTINFO - TrustInfo LLC, RU
Country	RU
Server IP	95.128.179.72
Name servers	ns3-l2.nic.ru., ns4-cloud.nic.ru., ns4-l2.nic.ru., ns8-cloud.nic.ru., ns8-l2.nic.ru.
SSL issuer	YE2
SSL expiry	2026-10-04
Domain age	11.6 years
Domain expiry	2026-12-19
Archive first seen	2016-01-09
Archive snapshots	118
Reputation	VirusTotal: 0 flagged AbuseIPDB: 0 reports Google Safe Browsing: 0 matches

About this assessment

A trust score summarises the evidence TrustSniffer could collect about intradesk.ru at assessment time. It is a starting point for your own judgement, not a guarantee: a high score means the signals were consistent with a legitimately operated site, a low or critical score means several risk patterns were present.

TrustSniffer assesses a website from the evidence it can collect at a point in time: domain registration and age, hosting and certificate, the content the site served, and third-party reputation feeds. A score is a summary of that evidence, not a guarantee and not a legal finding. There is no human rating and no user review in it. A site can change after it is assessed.

This report online: <https://trustsniffer.com/report/intradesk.ru> · assessed 2026-08-02