

Is mail.de legit? TrustSniffer's high-trust assessment: 100/100

mail.de

Verdict

100

OUT OF 100

HIGH TRUST

mail.de appears legitimate.

Our checks found nothing pointing to fraud. Ordinary care still applies when you pay or sign in.

Not Scam

Low Risk

Assessed 2026-08-17 by automated analysis. Classification confidence 55%.

What this site appears to be

Marketing and product page for mail.de, a German email provider offering free and paid mailbox plans, emphasizing security (BSI certification, TLS/DANE, 2FA), privacy, mobile apps, and sustainability initiatives.

Evidence status and limitations

Evidence completeness: UNKNOWN

- The real-world operator identity was not independently verified.
- Module-level completeness metadata is unavailable for this legacy report.

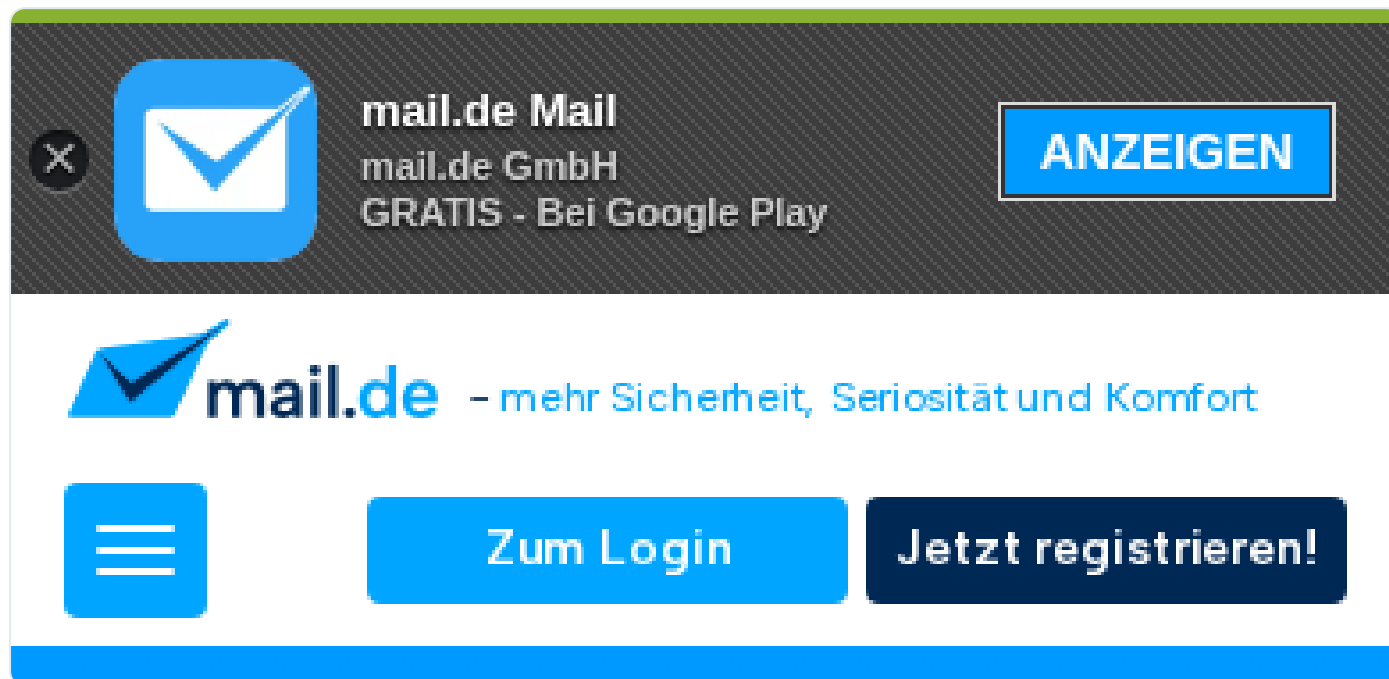
At a glance

The checks that decide most of this verdict.

Malware engines	None flagged it VirusTotal	CLEAR
Google Safe Browsing	Not listed Google	CLEAR
Abuse reports on the host	0 reports AbuseIPDB; shared hosting inflates this count	NOTED
Domain age	Not available No registration record was returned	NOTED
Web archive	Never archived No public history of this site	WATCH
Certificate	Encrypted connection Issued by YR1	NOTED

The page as captured

https://mail.de/de/



What mail.de served when TrustSniffer captured it on 2026-08-17. The page may look different now.

Key findings

- Automated classification: Not Scam.
- No flags from the reputation services TrustSniffer consulted at assessment time.
- The operator behind the site could not be independently connected to a real-world brand or person.

Full analysis

Overview

mail.de is a German email-service website presenting free and paid mailbox plans, security and privacy features, mobile applications, support resources, and sustainability initiatives. Its apparent business model is freemium software: basic email access is offered at no cost, while premium storage, features, and support are monetized through subscriptions.

Scam/Impersonation Risk

No contradictions were observed. The available reputation checks found no malicious or suspicious detections, no phishing or blacklist indication, and no confirmed impersonation pattern. A name-similarity signal associated the domain with mail.ru, but this was not supported by the page evidence: the homepage consistently identifies the service as mail.de and presents a coherent German email-provider offering. The site's established traffic footprint and the absence of suspicious browser or network behavior further support a low scam or impersonation risk assessment.

EVIDENCE

- The homepage identifies the service as mail.de and describes email, privacy, security, mobile-app, and support functions.
- External reputation checks recorded 0 malicious and 0 suspicious detections, with no confirmed blacklist or phishing result.
- The site ranked 16,698 in the global traffic list and was within the top 1 million domains.
- Browser testing recorded no hidden forms, external password submissions, wallet activity, cloaking, clipboard manipulation, or suspicious scripts.

Regulatory Verification Notes

The website presents a conventional email SaaS model rather than a financial or broker service. The homepage describes FreeMail, paid premium packages, storage, IMAP/POP3 access, mobile applications, spam and virus protection, privacy-oriented registration, and an initial 30-day trial followed by a monthly charge for the selected package. It also makes security-related claims including BSI certification, TLS/DANE, two-factor authentication, and support for PGP/S/MIME; these are website claims rather than independently verified certifications in the supplied evidence. The operator's real-world identity is not independently verified, and the supplied content does not show a license or registration number; this is a transparency item for ordinary commercial due diligence, not evidence of fraud. No matching broker-related reputation record was identified, although that context is not a licensing determination.

EVIDENCE

- The homepage describes a freemium email service with free mailboxes and paid monthly premium tiers.
- The homepage lists privacy, security, mobile-app, storage, calendar, and spam/virus-protection features.
- Hosted on AS20546, SOPRADO-ANY – SOPRADO GmbH, DE; the observed server country is Germany.
- TLS uses issuer YR1 with DV validation and is valid to 2026-10-25T11:46:30+00:00.

What to Verify Next

Before credential or paid-service interactions, an independent check should connect the service to the intended operating entity using official corporate or service records rather than relying solely on the website's branding. The applicable terms, cancellation and refund arrangements, and payment-protection options should also be reviewed; if a jurisdiction-specific registration requirement applies to the intended use, that requirement should be confirmed with the relevant authority.

EVIDENCE

- The homepage exposes distinct "Login" and "Register" pathways, making account and credential handling the principal sensitive interaction.
- The site navigation includes company, security, sustainability, and help/support areas that can be used to compare operational and contractual information.
- The homepage states that the trial becomes chargeable monthly according to the selected package after 30 days.

Summary Verdict

The overall posture is **high trust and low risk**, and the available evidence is consistent with an established, apparently legitimate website. The classification supports normal service interaction, while the independent connection between the website and a real-world operator remains unverified.

Infrastructure Integrity

The site uses a CDN/WAF protection layer, with observed edge servers at 159.89.214.161 and 88.99.227.96 and potential origin candidates among the resolved infrastructure. This separation can reduce direct exposure of the service environment, but it is a mitigating technical control rather than proof of legitimacy.

Closing Assessment

Normal use is proportionate to the assessment, subject to ordinary independent checks of the operator, service terms, cancellation arrangements, and payment protections before credentials or payment details are provided.

Written analysis generated 2026-08-17 by the TrustSniffer Analysis Engine from the evidence in this report.

What the analysis found

No rule findings contributed to this verdict.

Identity verification

Status	UNVERIFIED
Identity score	30/100
Identity verification confidence	50%

- No on-site identity signals detected

Identity verification measures whether the site can be independently connected to a real-world brand or person. It is separate from the classification confidence.

What TrustSniffer observed

First-party facts recorded during the assessment of mail.de.

- The request stayed on mail.de. It was not redirected to another domain. CLEAR
- DNS for this domain is served by irondns.net, across 4 name servers. NOTED
- It is hosted on SOPRADO-ANY, from a server in DE. NOTED

Domain intelligence

Registrar	Not available
Hosting	SOPRADO-ANY - SOPRADO GmbH, DE
Country	DE
Server IP	2001:868:100:600::200
Name servers	anycast1.irondns.net, anycast2.irondns.net, sec1.rcode0.net, sec2.rcode0.net

SSL issuer	YR1
SSL expiry	2026-10-25
Domain age	Not available (no registration date was returned)
Domain expiry	Not available
Archive first seen	Not available
Archive snapshots	0
Reputation	VirusTotal: 0 flagged AbuseIPDB: 0 reports Google Safe Browsing: 0 matches

About this assessment

A trust score summarises the evidence TrustSniffer could collect about mail.de at assessment time. It is a starting point for your own judgement, not a guarantee: a high score means the signals were consistent with a legitimately operated site, a low or critical score means several risk patterns were present.

TrustSniffer assesses a website from the evidence it can collect at a point in time: domain registration and age, hosting and certificate, the content the site served, and third-party reputation feeds. A score is a summary of that evidence, not a guarantee and not a legal finding. There is no human rating and no user review in it. A site can change after it is assessed.

This report online: <https://trustsniffer.com/report/mail.de> · assessed 2026-08-17