

Is sweethawk.com legit? TrustSniffer's high-trust assessment: 100/100

sweethawk.com

Verdict

100

OUT OF 100

HIGH TRUST

sweethawk.com appears legitimate.

Our checks found nothing pointing to fraud. Ordinary care still applies when you pay or sign in.

Not ScamLow Risk

Assessed 2026-08-04 by automated analysis. Classification confidence 75%.

What this site appears to be

SweetHawk markets a mature suite of 17 Zendesk-integrated workflow applications for approvals, tasks, surveys, calendars, notifications, SLAs, and customer journeys. The page provides product details, use cases, testimonials, outcome claims, public pricing, a physical address, legal and trust resources, and a free-trial form requesting only a Zendesk subdomain before a disclosed Zendesk authorization step.

Evidence status and limitations

Evidence completeness: UNKNOWN

- Module-level completeness metadata is unavailable for this legacy report.

At a glance

The checks that decide most of this verdict.

Malware engines	None flagged it VirusTotal	CLEAR
Google Safe Browsing	Not listed Google	CLEAR
Abuse reports on the host	15 reports AbuseIPDB; shared hosting inflates this count	NOTED
Domain age	13 years old Registered history	CLEAR
Web archive	Archived since 2013 238 snapshots	CLEAR
Certificate	Encrypted connection Issued by YR1	NOTED

The page as captured

No screenshot is retained for this report.

Key findings

- Automated classification: Not Scam.
- Domain age: more than 10 years (registration continuity).
- Public web-archive history exists since 2013.
- VirusTotal and Google Safe Browsing had no flags for this domain; its hosting IP carries AbuseIPDB reports below the confidence level TrustSniffer treats as a flag.

Full analysis

Overview

SweetHawk is an established software-as-a-service website offering workflow, automation, survey, scheduling, and process-management applications integrated with Zendesk, principally for organizations seeking to extend ticket-based service operations.

Scam/Impersonation Risk

No identity contradictions, phishing indicators, brand impersonation, deceptive forms, or other scam-related signals were observed. The homepage presents a coherent commercial offering comprising 17 applications for approvals, tasks, subtickets, surveys, calendars, notifications, service-level management, and customer journeys. Public pricing of \$12 per agent per month when billed annually, enterprise options, and a no-credit-card trial form are consistent with a conventional business-software acquisition model. The domain's long operating history, substantial archival record, established traffic presence, and clean external threat reputation provide convergent evidence of continuity and legitimacy.

- Domain-registration records show registration on 9 May 2013 (~13.24 years old), through Cloudflare, Inc., with expiration on 9 May 2029.
- The web archive contains 238 snapshots spanning 8 August 2013–21 May 2026 (14 years tracked), with no detected suspicious repurposing or semantic conflict.
- The homepage's trial form requests only a Zendesk subdomain; it contains no password field, hidden form, or untrusted submission destination.
- External reputation checks recorded 0 malicious and 0 suspicious detections, no browsing-safety finding, and placement within the top one million domains at rank 164,196.

Regulatory Verification Notes

SweetHawk presents itself as a Zendesk software vendor rather than a regulated financial service, broker, payment institution, or investment provider; consequently, no financial-services licence would ordinarily be expected for the stated business model. The homepage supplies a physical business address and access to legal and trust resources, supporting ordinary commercial and procurement due diligence. Registration privacy is an administrative detail and does not undermine the otherwise consistent site identity. No matching broker-intelligence record was identified, which is neutral and consistent with the non-broker nature of the service.

- The homepage identifies the service as Zendesk workflow software and describes use cases across customer service, human resources, project management, quality assurance, and IT service management.

- The homepage provides legal-policy and trust resources alongside a physical business address and support materials.
- The site is served from AS54113 (FASTLY – Fastly, Inc., US); its DV TLS certificate was issued by YR1 and is valid until 16 October 2026.
- The homepage describes a disclosed Zendesk authorization step rather than presenting an undisclosed credential-collection flow.

What to Verify Next

Enterprise onboarding should include confirmation of the contracting entity and address against the executed order form, review of the published privacy, security, and data-processing terms, and validation of requested Zendesk permissions against the applications being deployed. Procurement teams should also confirm support arrangements, data residency, retention, subprocessors, incident-notification commitments, and service-level terms through SweetHawk’s documented commercial channels.

- The homepage offers enterprise arrangements in addition to its standard subscription plan, making contract-specific control review relevant.
- The site publishes trust, legal, pricing, and help resources suitable for procurement and security assessment.
- The product catalogue includes applications that operate on ticket workflows, approvals, notifications, surveys, and service metrics, indicating potential access to organizational support-process data.

Summary Verdict

SweetHawk is a legitimate, established, and trustworthy SaaS website with a consistent identity and no observed contradictory risk signals. Its mature commercial presentation, durable provenance, clean reputation, and benign interaction behavior support normal use, including account login and standard service interactions.

Infrastructure Integrity

The site uses a Cloudflare-identified CDN/WAF configuration, while all four observed delivery addresses were edge addresses and the origin server was not exposed during analysis. This edge-only posture reduces direct origin exposure and is a sound protective control, although infrastructure protection is treated as mitigation rather than independent proof of legitimacy.

Closing Assessment

Prospective users may interact with the website normally, while organizations should complete their standard SaaS procurement, permissions, privacy, and contractual-control review before production deployment.

Written analysis generated 2026-08-04 by the TrustSniffer Analysis Engine from the evidence in this report.

What the analysis found

No rule findings contributed to this verdict.

Identity verification

Status	UNVERIFIED
Identity score	30/100
Identity verification confidence	25%

- No on-site identity signals detected

Identity verification measures whether the site can be independently connected to a real-world brand or person. It is separate from the classification confidence.

What TrustSniffer observed

First-party facts recorded during the assessment of [sweethawk.com](#).

- The request stayed on [sweethawk.com](#). It was not redirected to another domain. CLEAR
- Registration is published under Cloudflare, Inc.. CLEAR
- DNS for this domain is served by [cloudflare.com](#), across 2 name servers. NOTED
- The registration is paid up to 2029-05-09. CLEAR
- The earliest public archive of this site is from 2013-08-08. CLEAR
- It is hosted on FASTLY, from a server in US. NOTED

Domain intelligence

Registrar	Cloudflare, Inc.
Hosting	FASTLY - Fastly, Inc., US
Country	US
Server IP	185.199.109.153
Name servers	JANET.NS.CLOUDFLARE.COM, MAX.NS.CLOUDFLARE.COM
SSL issuer	YR1
SSL expiry	2026-10-16
Domain age	13.2 years
Domain expiry	2029-05-09
Archive first seen	2013-08-08
Archive snapshots	238
Reputation	VirusTotal: 0 flagged AbuseIPDB: 15 reports Google Safe Browsing: 0 matches

About this assessment

A trust score summarises the evidence TrustSniffer could collect about [sweethawk.com](#) at assessment time. It is a starting point for your own judgement, not a guarantee: a high score means the signals were consistent with a legitimately operated site, a low or critical score means several risk patterns were present.

TrustSniffer assesses a website from the evidence it can collect at a point in time: domain registration and age, hosting and certificate, the content the site served, and third-party reputation feeds. A score is a summary of that evidence, not a guarantee and not a legal finding. There is no human rating and no user review in it. A site can change after it is assessed.

